

15 June 2020

**Re: Communication of Critical Results**

Dear Colleague,

MedLab Pathology is writing to request you to complete the User Critical Results Contact Information Form, attached with this letter.

New National Recommendations for Communication of Critical Results for Patients in the Community were published in January 2020.

MedLab Pathology will be updating its Critical Results Policy to incorporate the key recommendations described in this Health Service Executive document. Document can be accessed on the HSE Website:

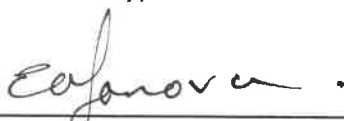
<https://www.hse.ie/eng/about/who/cspd/ncps/pathology/resources/national%20laboratory%20handbook.html>

MedLab Pathology requires you to complete the User Critical Results Contact Information Form and return to us as soon as possible and within three weeks.

If you would like additional information regarding this please do not hesitate to contact us on 1800 303 349 or email us at [customersupport@medlabpathology.ie](mailto:customersupport@medlabpathology.ie).

Please do not hesitate to contact me with any further queries you may have.

Yours sincerely,



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**Dr Eibhlís O'Donovan – Medical Director**  
**MRCPI FRCPathUK Dip Cyto RCPATHUK**